



Shaping Surbiton together

**Collecting ideas and feedback through
online community conversations**

Introduction

Why we updated the plan

Working with the community

Shaping the new community plan

Key themes and priorities

Next steps

In January 2024, we set out to refresh the Surbiton Neighbourhood Community Plan, building on the great progress made over the past few years. We reached out to our community to gather your thoughts on how we can keep making Surbiton an even better place to live, work, study and visit.



Introduction

Why we updated the plan

Working with the community

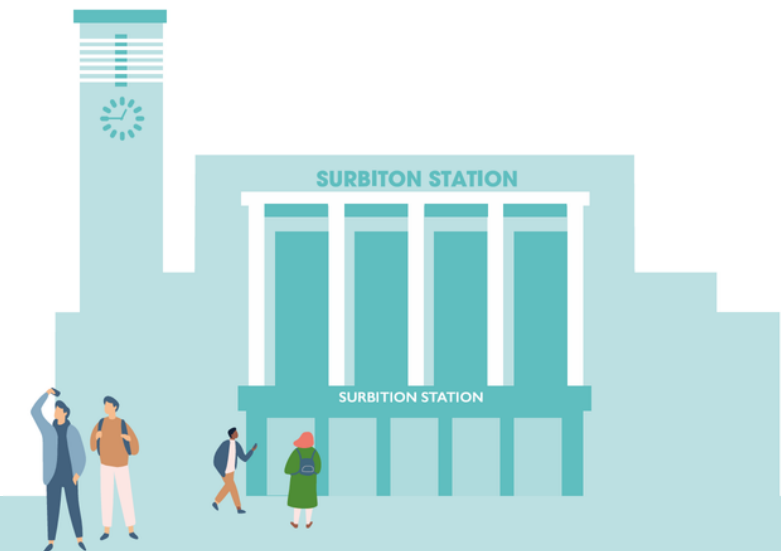
Shaping the new community plan

Key themes and priorities

Next steps

The Community Plan is used by the Surbiton Neighbourhood Committee to help make improvements in the area, particularly in deciding how funding from the **Community Grant Programme** is used.

We wanted to ensure that local priorities still reflect what matters most to residents, from improving public spaces to supporting community projects that make Surbiton a vibrant, inclusive place for everyone.



Introduction

Why we updated the plan

Working with the community

Shaping the new community plan

Key themes and priorities

Next steps

We asked for your project ideas to help make Surbiton an even better place and to support our aims of:

- developing, promoting, and enhancing Surbiton's parks, streets, and open spaces
- implementing innovative local projects that benefit and attract residents and businesses to the area
- encouraging the creation and maintenance of community hubs, forums, 'Friends of' groups, and residents' associations

To make this happen, we used a platform called **Dialogue**, where you could post your ideas, comment on others, join the conversation, and rate the ideas that inspired you.



Dialogue is an online platform designed to support inclusive, constructive discussions between organisations and residents at the early stages of decision-making. It provides a simple way for people to share ideas, give feedback, and discuss local priorities together.

Introduction

Why we updated the plan

Working with the community

Shaping the new community plan

Key themes and priorities

Next steps

108
ideas
submitted

Example from Dialogue: Surbiton High Street

Idea: “Introduce some planting points along the street to make it feel greener, more of an avenue. Some points of the street being width restricted to make the street safer. Also allowing more outside space for dining / cafe.”

Comment: “Yes I agree. Surbiton high street needs to be made more greener so that it’s better healthier living. It removes the notion of the concrete city feel.”

203
comments from
residents

518
ratings on
ideas/comments
submitted

Introduction

Why we updated the plan

Working with the community

Shaping the new community plan

Key themes and priorities

Next steps

We have used your ideas and feedback from Dialogue to shape the priorities for the **new Surbiton Neighbourhood Community Plan**.

Your contributions helped identify what matters most, ensuring that the plan reflects the ambitions of local residents, community groups, and businesses.

Thank you to everyone who took part and shared their ideas.

The plan highlights the most popular ideas submitted by the community, organised under the Council's strategic vision of creating a Greener, Fairer, Safer, Together borough. Your contributions helped shape several key themes in the new Surbiton Neighbourhood Community Plan, summarised below:



Introduction

Why we updated the plan

Working with the community

Shaping the new community plan

Key themes and priorities

Next steps

TOGETHER

Celebrating Surbiton's history, culture, and community spirit was a clear theme.

Residents wanted to see more local events, art, and opportunities for people to come together.

This includes improvements to shared spaces such as Tolworth Broadway and local shopping parades, along with support for cultural projects, artists, and performers.

GREENER

Many residents highlighted the importance of protecting and improving our green spaces and recreation areas, planting more trees, and supporting biodiversity.

This includes projects that enhance parks and promote community awareness of Surbiton's natural environment.



SAFER

Residents told us they value a safer, more welcoming public spaces, especially around key areas such as Surbiton Station, Berrylands Station, Victoria Road, and Tolworth Broadway.

Improving these spaces will help make them more connected, attractive, and accessible for everyone.

There was also support for projects that help vulnerable residents and for community groups that improve local spaces through clean-ups and maintenance.



FAIRER

There was strong support for increasing opportunities for sport, play, and physical activity, particularly for those who may not usually have access to them.

Residents also supported training and development projects that build skills and strengthen community organisations.

Introduction

Why we updated the plan

Working with the community

Shaping the new community plan

Key themes and priorities

Next steps

- View the full **[Surbiton Neighbourhood Community Plan](#)**

- We encourage not-for-profit organisations, voluntary organisations and faith groups to visit our **[Surbiton Neighbourhood Community Grants page](#)**

- Get involved with local community projects

- Stay connected and continue to share your ideas through future engagement activities

