

# **Safer Kingston Partnership (SKP) survey data analysis 2024**

Community Safety Team

Kingston Council

[Link to the 'Let's Talk' Portal for the SKP Survey 2024](#)



**Safer Kingston Partnerhsip**



# What is the SKP Survey?

The Safer Kingston Partnership (SKP) Survey aimed to gather the views of those that live, work, study and travel in Kingston Upon Thames. The focus of the survey was to build on previous engagement work and an opportunity for respondents to tell us:

- How safe they feel in Kingston during the day time and night time.
- How we can improve our communication on community safety topics
- What we can do to make people aware of local support services,
- How we empower and support citizens and communities who want to work collaboratively with us to identify and implement solutions to local problems.

The survey was conducted from Monday 4th March 2024 - Monday 22nd April 2024.

A total of 197 responses were received.

The survey was accessible online through the Kingston 'Let's Talk' Portal and was also carried out with community groups through in-person engagement.



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# 'You Said, We Did....'

Prior to starting the survey, respondents were shown examples of actions taken based on previous feedback through a 'You Said We Did' presentation. This highlighted:

- Work undertaken in Cloisters Mall with street art to make the space more inviting.
- Information on a Public Space Protection Order (PSPO) extension at Eagle Brewery Wharf
- Expansion on victim support services
- Increased youth worker visibility
- Canbury Gardens Parks police initiative
- Bystander training sessions
- Anti Hate Crime Protest Art Workshop
- Youth Safety Forum
- Increased community engagement
- And more...

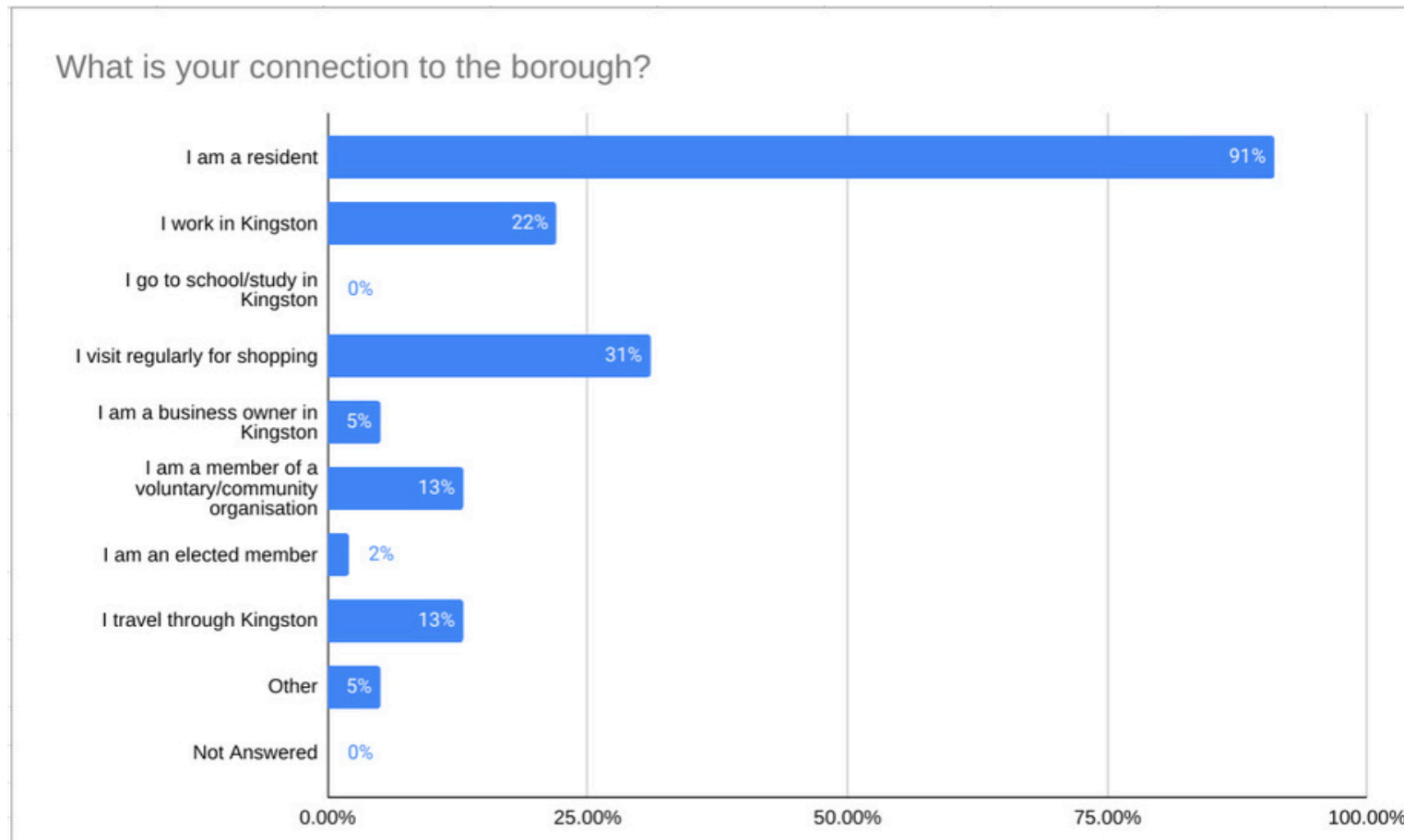


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197 filled in the survey.

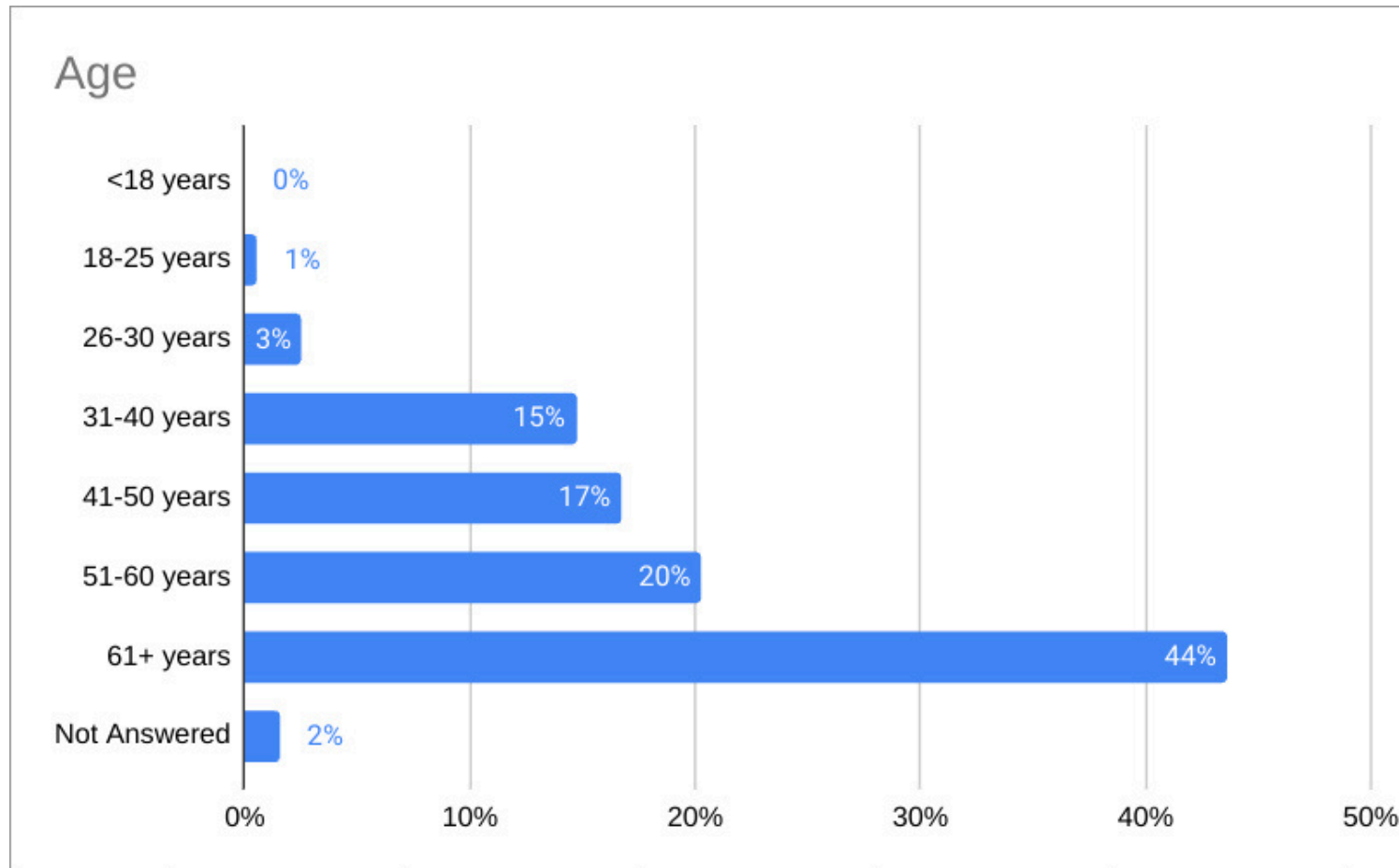
197 filled in this question.





197 filled in the survey.

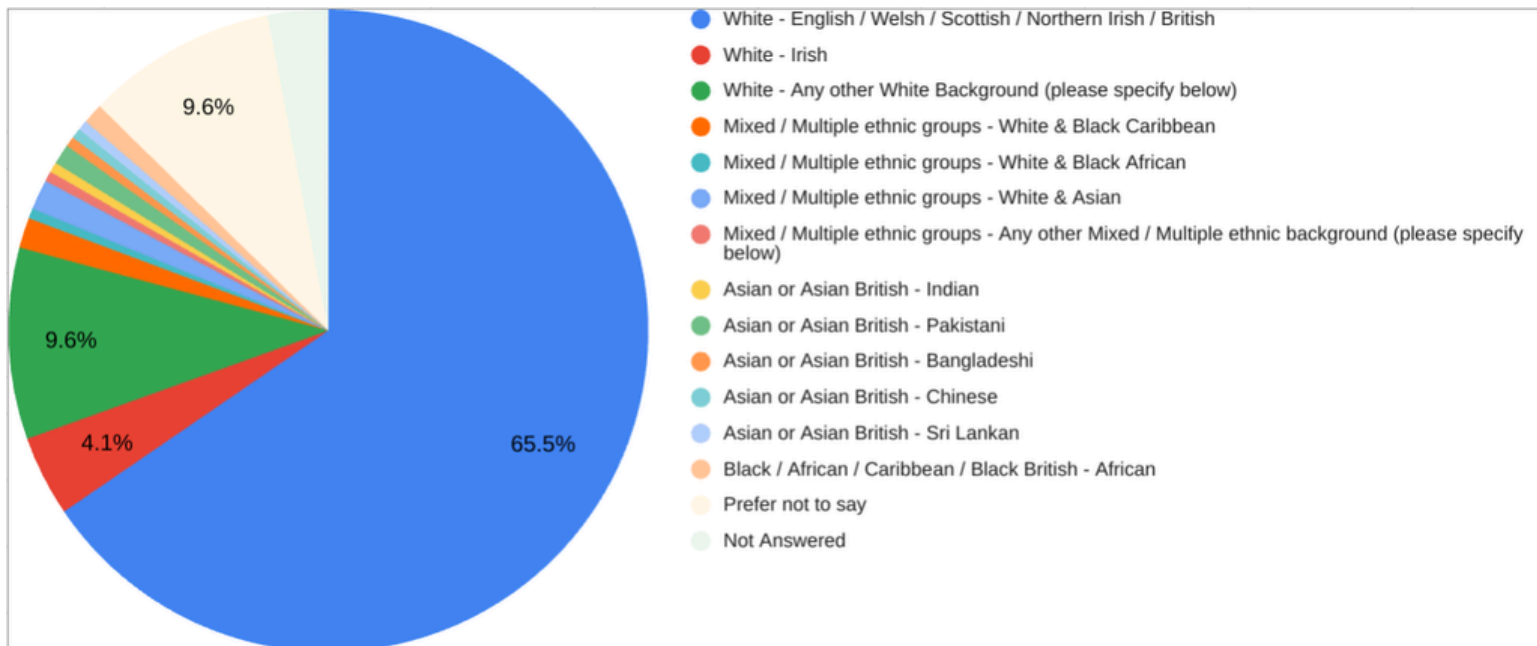
194 filled in this question.



197 filled in the survey.

191 filled in this question.

## Ethnicity



# Summary of demographics of respondents

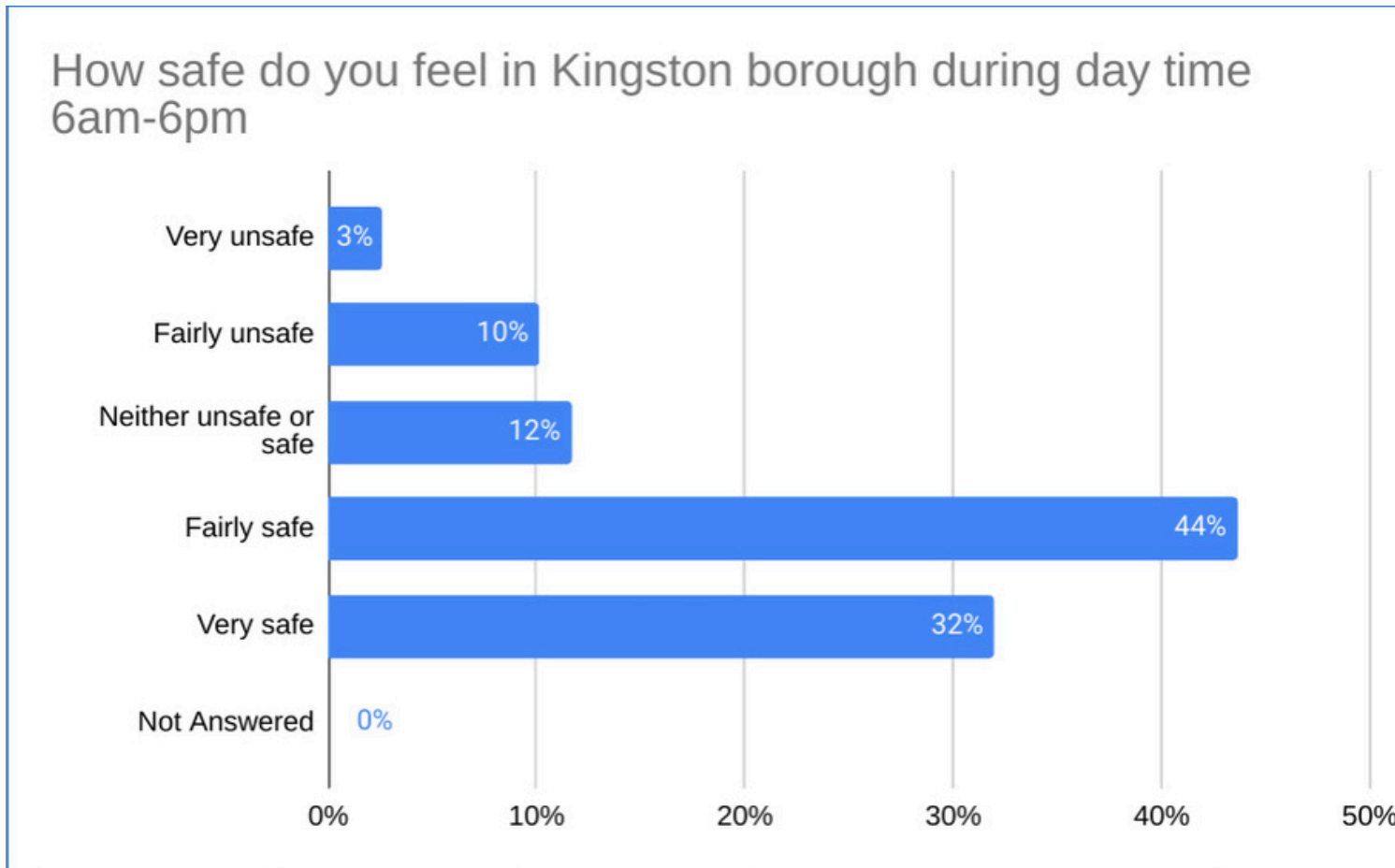
Many survey respondents identified as having no religion, followed by a majority who identified as Christian, which includes Church of England, Catholic, Protestant, and other Christian denominations.

Just over 6% of respondents reported being care experienced, while 82% indicated they are not.

Majority of respondents' sex was female (over 50%) compared to males (36%).

197 filled in the survey.

197 filled in this question.





# Feelings of safety

## During the day time (6am - 6pm)

Locations of feelings of unsafety during the day time included Kingston Town Centre (Eden Street, Adams Walk, Clarence Street, Castle Street, Fife Road). Other locations included Cambridge Road, Tolworth Broadway/Roundabout, Canbury Gardens and the Alpha Road Estate.

Locations listed under Kingston Town Centre appeared more frequently than other areas in the borough.

Some people reported feeling unsafe in certain locations due to unlit areas, groups of young people gathering, and concerns about theft and drug use.

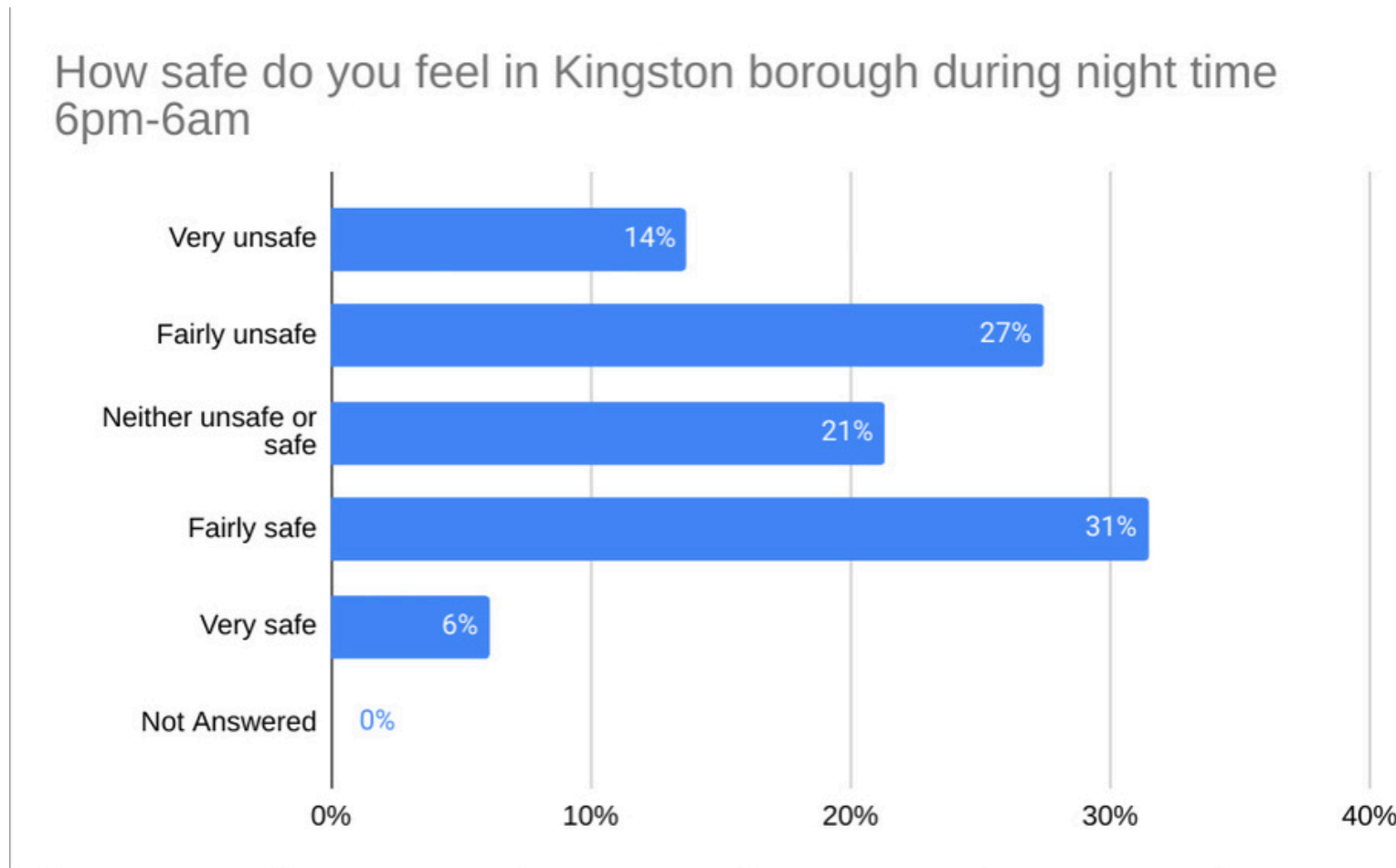


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197 filled in the survey.

197 filled in this question.





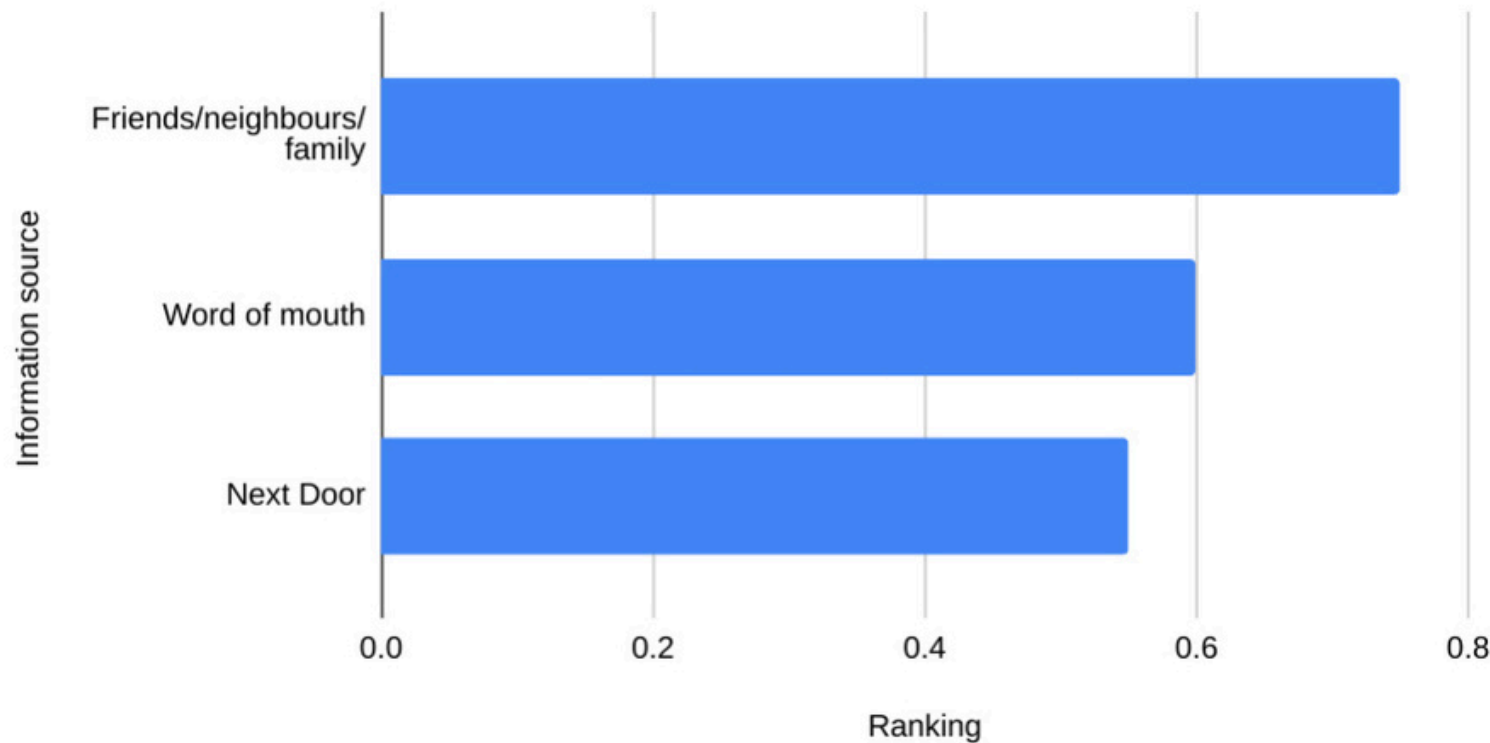
# Feelings of safety

## During the night time (6pm - 6am)

Locations of feelings of unsafety during the night time included Kingston Town Centre (PRYZM Night Club), Eden Street, Kingston Railway Station, Cloisters Mall, Castle Street, Fife Road), Canbury Gardens, Alexandra Rec, Elm Road and Cambridge Road.

Many respondents indicated that Kingston Town Centre felt least safe at night due to issues such as drunken behaviour, antisocial activities, and drug-related crimes.

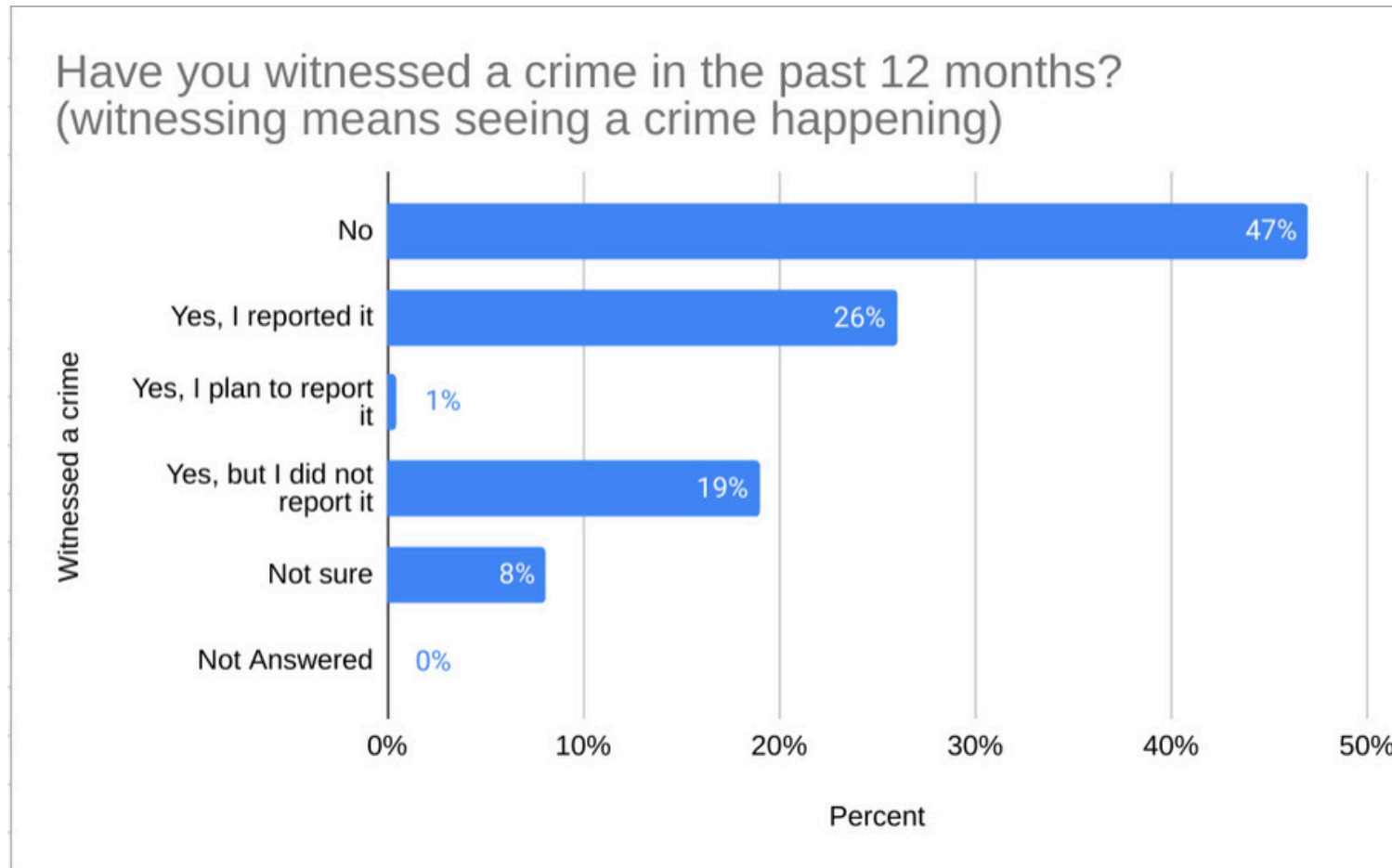
## Top 3 main information used to find out information about community safety in Kingston



Other answer categories:  
Facebook, Kingston Council website, Local newspapers, Police website, Online crime maps, X: Formally known as Twitter, Community whatsapp group, Police Ward Panel meetings, Other, Neighbourhood Watch schemes, Government website, Local community groups/meetings, Community notice boards/posters, Television, Instagram, TikTok, Via activities of local organisations in my community, Snapchat

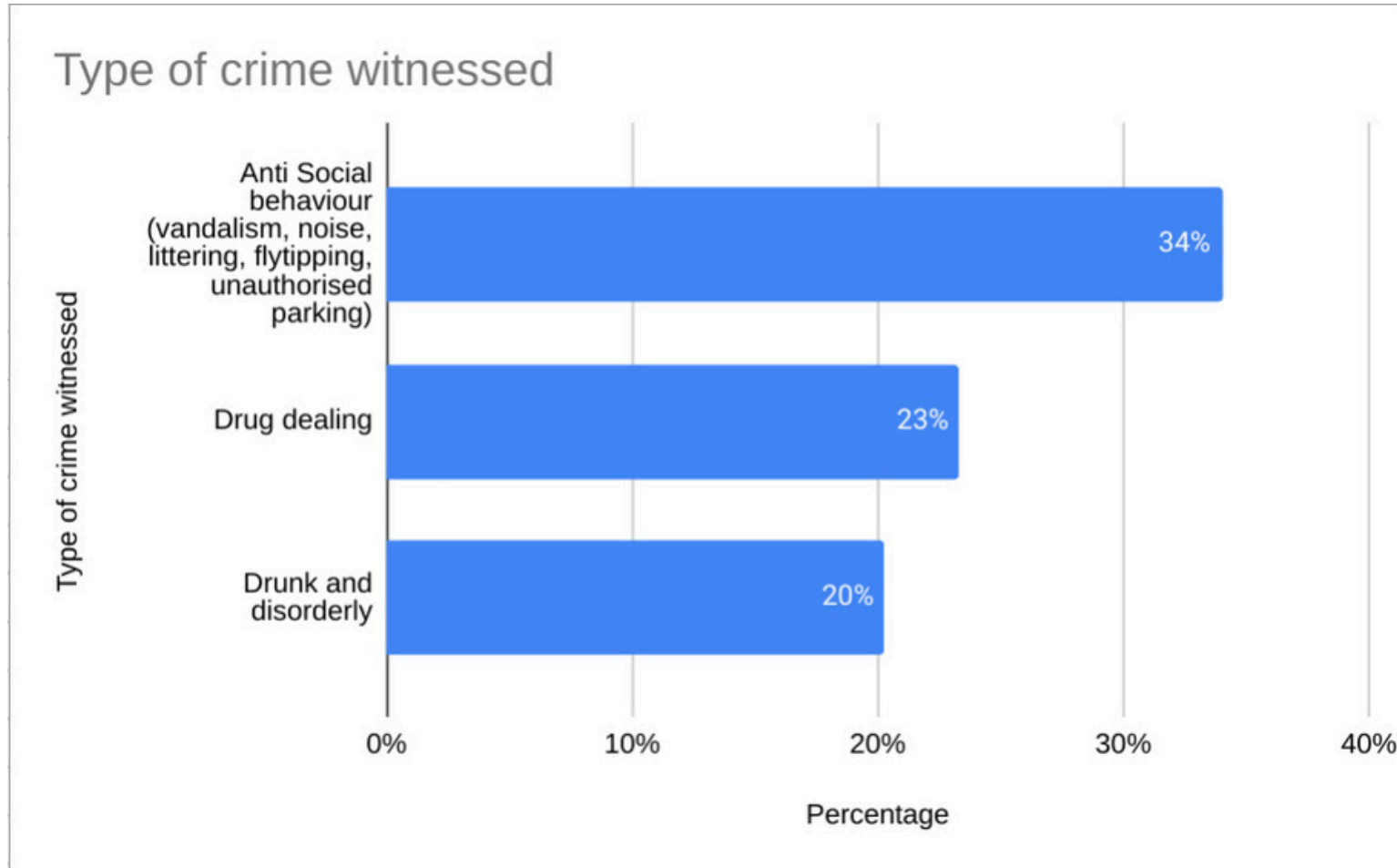
197 filled in the survey.

197 filled in this question.



197 filled in the survey.

105 filled in this question.



Other crimes asked about:  
Youth Violence, gangs, exploitation, knife crime, domestic abuse, stalking and harassment, sexual offences, hate crime, robbery, burglary, theft, scams and fraud, violent crime, modern slavery, other



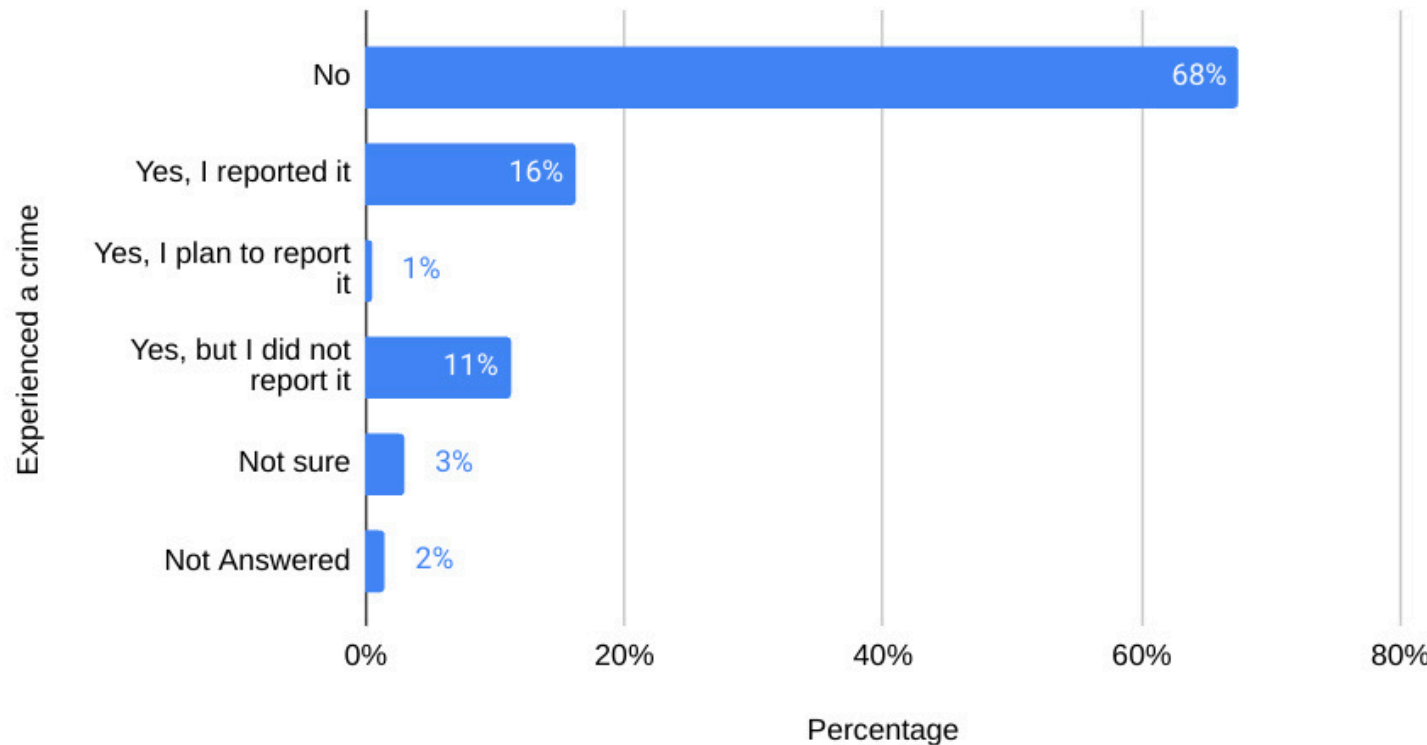
# Other types of crimes witnessed

Respondents also reported witnessing other types of crimes, including street fighting (public order offences) and traffic / speed / motoring offences.

197 filled in the survey.

194 filled in this question.

Have you experienced a crime in the last 12 months?  
(experiencing a crime means either being a victim or perpetrator of a crime)

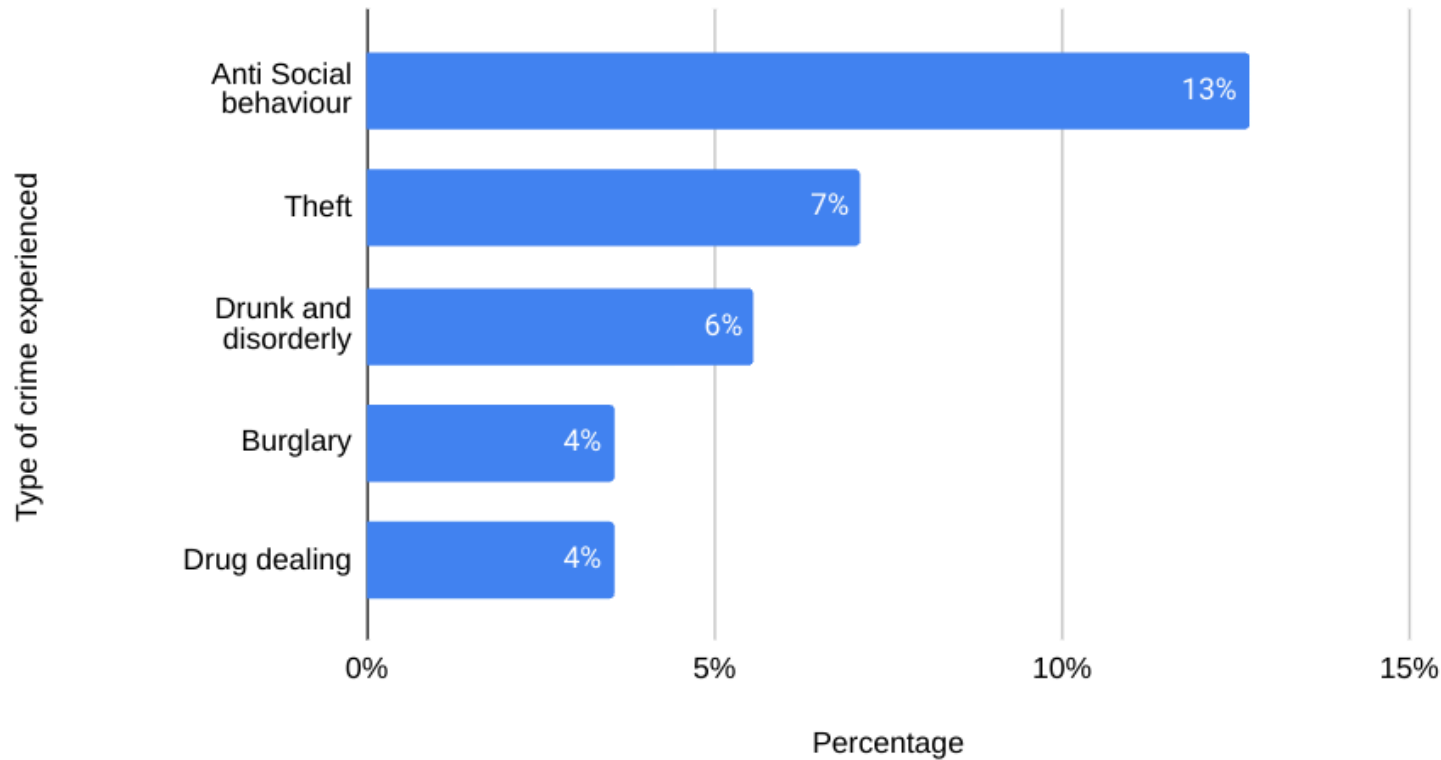




197 filled in the survey.

64 filled in this question.

### Type of crime experienced



Other categories asked about: Youth Violence, gangs, exploitation, hate crime, robbery, scams and fraud, stalking and harassment, violent crime, modern slavery, other

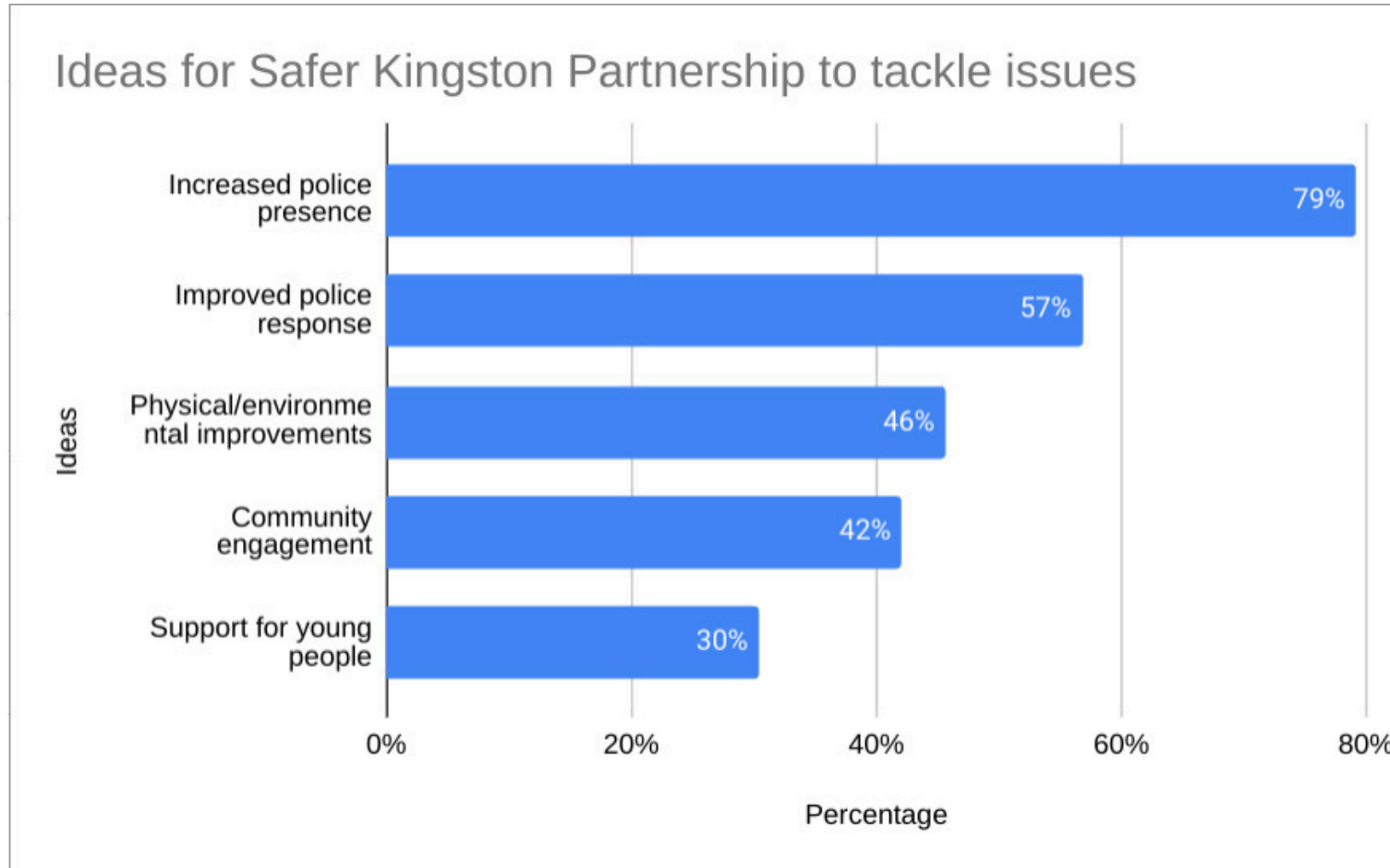
# Further information about crimes experienced

Respondents were asked if they had previously experienced any crime in Kingston, and further information about the crimes they encountered includes:

Many of these incidents pertained to offences involving vehicles, such as theft from a motor vehicle and dangerous driving. Others include theft from individuals, and witnessing drug-related crimes, including drug supply / dealing.

197 filled in the survey.

197 filled in this question.



Other answer categories: improved communications about the work we are doing, information about support for those affected by crime, support offenders, no opinion, other



# Suggestions to Tackle Issues...

**Respondents were also asked to suggest ways that the Safer Kingston Partnership can tackle these issues, which included:**

- Activities and support for middle-aged and elderly people
- Increased police presence
- Victim support services
- Promoting community cohesion
- Support for offenders
- More youth centers / provisions for young people
- Encouraging neighborhood watch groups
- Improved lighting and CCTV

# Ideas for us to help the community

## Top 5 responses:

- Guidance on how to report crime / antisocial behaviour
- Information about crime/disorder trends in your area
- Neighbourhood watch schemes
- Examples of enforcement against those commit crime
- Community Action Groups working with Safer Kingston Partnership to tackle local issues



# Other ways to support the community

Respondents were asked about other ways to support the community, which included increased police presence, litter picks to keep the streets clean, and more information on public safety and traffic-related initiatives.



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## Further Information

Respondents were asked if they had any further information to add before the survey concluded. Many expressed concerns about driving offences that needed to be addressed. They emphasized the need for increased police presence to tackle gangs, drug issues, and antisocial behavior, as well as more proactive approaches to dealing with reported crimes. Additionally, they called for greater community involvement and engagement to raise awareness.

# What we have done since the survey (Not exhaustive)

- April 2024 - Football & art session on Cambridge Road Estate & Cambridge Gardens with young people.
- May, June, July 2024 - Cambridge Road Estate art workshops and mural painting by Creative Youth and the WOM Collective with young people
- May, June 2024 - Entrepreneurship project by Crying Sons & Project X for young people at the Cambridge Road Estate and Cambridge Gardens
- June 2024 - Womens Matter' Talk at the Migrant Advocacy Service
- June 2024 - Cuckooing workshop - Met police
- June 2024 - London Fire Brigade Open day - Awareness on Antisocial Behaviour, Violence Against Women & Girls & Domestic Abuse (VAWG)
- July & August 2024 - Patrols from the Wandsworth Parks Police in Canbury Gardens, Elm Rd and Latchmere Recreation Grounds on Friday and Saturday evening during the summer holidays





# What we have done since the survey (Not exhaustive)

- August 2024 - Bystander training for staff networks
- September 2024 - Freshers Fair at Kingston University & College to raise awareness on community safety and reporting. (In collaboration with Kingston Council Public Health team).
- September 2024 - Domestic Abuse & Violence Against Women and Girls (VAWG) talk to university students
- October 2024 - Hate Crime stall at Kingston Station with the Metropolitan Police & Workshop at the Migrant Advocacy Service
- October 2024 - Young Parent Connect Launch event at the Cambridge Road Estate
- November 2024 - Antisocial Behaviour (ASB) Awareness stall in Kingston Town Centre as part of ASB Awareness Week
- November 2024 - create new ASB flyers to promote reporting and the ASB case review



Football and Art sessions



Hate crime stall at Kingston station





**Young Parent Connect Launch Event**



**Kingston University freshers fair**

# Looking forward - next 6 months

- Cuckooing briefings for professionals
- Ongoing Young Parent Connect Sessions
- Stakeholder meetings at the Cambridge Road Estate to focus on local solutions to Community Safety issues - dates to be confirmed
- Community event at the Cambridge Road Estate focusing on crime prevention - date to be confirmed
- Ongoing Night bus for students provided by the Met Police
- 'Safe' bus for the Street Pastors, provided by the Met Police.



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## Young Parents Connect Norbton

A place for young parents to connect. A happy and confidential space where we focus on:

- A healthy child-parent bond
- Increasing confidence and self-esteem
- Your mental well-being
- Your support network
- Socialising with other young parents

**When and where?**  
Every Tuesday, 11am - 1pm, term-time only.  
Start date: Tuesday 12 Nov 2024.  
Archway Parish Rooms, KT1 3JL

**Who is it for?**  
Any parent under 25 years old.

**Interested?**  
Fill in the form by scanning the QR code (left) or contact us [kasbt@kingston.gov.uk](mailto:kasbt@kingston.gov.uk)






## ANTISOCIAL BEHAVIOUR REPORTING




**Metropolitan Police Service**  
Always dial 999 in an emergency  
Call 101 for non emergency matters  
Report online via [www.met.police.uk](http://www.met.police.uk)

**Kingston Council**  
Report ASB online via [kingston.gov.uk/antisocial-behaviour](http://kingston.gov.uk/antisocial-behaviour)  
OR  
Apply for an ASB Case Review if you have repeatedly experienced ASB and have reported 3 or more times in the last 6 months.  
For General Enquiries visit [Kingston.gov.uk](http://Kingston.gov.uk), or call 0208 547 5000


**Housing**  
If the antisocial behaviour relates to a council property, you can report to us online by visiting [kingston.gov.uk/antisocial-behaviour](http://kingston.gov.uk/antisocial-behaviour). You can also contact your housing officer by calling the housing team on 0208 547 5003

**Crimestoppers**  
To remain anonymous, call CrimeStoppers on 0800 555 111 or report via [crimestoppers-uk.org/](http://crimestoppers-uk.org/)

**Victim Support**  
Have you been affected by crime?  
Freephone 0808 168 9291 or request support via [www.victimsupport.org.uk/](http://www.victimsupport.org.uk/)




## ANTISOCIAL BEHAVIOUR (ASB) CASE REVIEW




**Are you persistently experiencing ASB?  
Have you reported ASB at least 3 times in the last 6 months?**

If so, an ASB Case Review may be activated. This includes reports made to the council, the police, a housing provider, or any other responsible body. A multi-agency approach will be taken by the Safer Kingston Partnership to conduct the review.  
(Please note, this does not replace general reporting methods or the formal complaints procedure.)

To request a review, you will need to provide:

- Your details
- Information about the previous ASB reports
- Organisation/s previously reported to (including any reference numbers)



Scan the QR code to find out more




➔ **Safer Kingston Partnership**



**Contact us on**  
**[kasbt@kingston.gov.uk](mailto:kasbt@kingston.gov.uk)**

**for any questions regarding the  
data analysis.**



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