

Kingstons Pharmaceutical Needs Assessment 2025

Summary





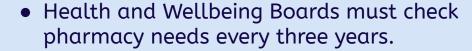






Introduction





 Kingston's last check was in September 2022. This has also been updated when things change.



- This 2025 Pharmaceutical Needs
 Assessment (PNA) will be published in
 September 2025.
- This helps to plan pharmacy services.



• The Pharmaceutical Needs Assessment (PNA) helps understand what pharmacy services people need.





- It helps people decide on new NHS pharmacy contracts.
- It finds gaps in services. It helps make services fair for everyone.



- Soar Beyond helped Kingston Council to do a PNA.
- A Steering Group watched over the work.
 They made sure everything was done the right way and followed NHS rules.

How was this done



- The Kingston Health and Wellbeing Board agreed to make a group.
- This group is called the Kingston PNA Steering Group.



 The Kingston PNA Steering Group was set up. They talked about what each person in the group would do and how long it would take to make the plan.



• The group collected information. They looked at pharmacy services, how many people live in Kingston, and what health services people need.



• They checked what services are already there. They also looked at services in nearby areas to see what is missing.



• The group asked people what they think. The people's views were included in the draft report to share with everyone.

National Health Service (NHS) pharmaceutical services in England



- The NHS has different types of pharmacy services.
- These services are run by organisations on the pharmaceutical list held by NHS England (NHSE).



- Community pharmacies are one type.
- They give medicines and advice to people in their area. Some of these pharmacies also send medicines by post.



- Another type is Dispensing Appliance Contractors.
- They give advice and deliver medical equipment to homes. But they do not give out medicines. They help people who need special medical tools.



- Local Pharmaceutical Services are special pharmacies.
- They work with the NHS to help people in their area. They have their own agreements with the NHS.



- **Dispensing doctors** are GPs who can give out medicines.
- They give medicines to their own patients.



- The NHS has pharmacy services.
- There are three main types of pharmacy services.
- These are called Essential, Advanced, and Enhanced Services.



- **Essential Services** are things every NHS pharmacy must do.
- This includes giving out medicines, getting rid of old medicines, and helping people live healthier lives.



- Advanced Services are extra services.
 Pharmacies can choose to do these if they have been approved.
- This includes giving medicines for sore throat, checking blood pressure and giving flu jabs.



- Enhanced Services are special services.
- NHS England asks pharmacies to do these to help improve care in the community.
 Pharmacies can choose to do these services.



- Sometimes, NHS England does not ask for a service. In these cases, local groups such as the council or Integrated Care Board might ask for it.
- These local services are called Locally Commissioned Services.
- Pharmacies can choose to do these services too. They are part of the Pharmacy Needs Assessment (PNA).

About Kingston



- There are 28 pharmacies in Kingston.
- This is less than before. In 2022, there were 31.



- In Kingston, there are 16.4 pharmacies for every 100,000 people.
- This is less than the England average.



- Pharmacies are spread out well in Kingston.
- Most people can walk to a pharmacy in 20 minutes. Everyone can drive to one in five minutes.



 Kingston has good transport. This helps people visit pharmacies in nearby areas like Sutton, Merton, Wandsworth, and Surrey.



- We recently asked how you use pharmacies in Kingston.
- Your answers have helped us understand what people need from pharmacy services and how easy they are to access.
- There were a total of 284 responses.

You told us:



- There was no favourite day to visit a pharmacy.
- Sunday was the least favourite day. Only a few people liked going on Sunday.



- Most people went to the pharmacy to get prescriptions. They got them for themselves or someone else.
- Many bought medicines over the counter.
 Some people asked the pharmacist for advice.



- Most people walked to the pharmacy.
 Some drove a car.
- Nearly everyone could get to a pharmacy in 30 minutes. People told us it was easy for them to get there.



- People chose a pharmacy for different reasons:
- They wanted to make sure the pharmacy had the medicines they needed.
- They liked good service. They also liked a pharmacy close to them.
- Good customer service was important too.

Conclusion



 There are no missing services in Kingston.
 But the report suggests ways to make services better.



 The Kingston Pharmaceutical Needs Assessment 2025 looked at health services.

• It found that there are enough NHS services for people now and in the next three years.



- Services are available at different times of the day.
- People can get help even when they are not working.



- The PNA talks about people using Advanced and Enhanced Services.
- This includes Pharmacy First, finding high blood pressure, and the New Medicine Service. Some places need to know more about these services.



 It is important to keep checking how these services are working. This helps make sure they meet local health needs.



 In the future, working together more is important. Integrated Care Boards and community pharmacies should work closely.



 The goal is to make health services better for everyone. This means helping people stay healthy and get the right care.



- Right now, there are no missing services in Kingston.
- This means people can get the help they need. In the next three years, this will stay the same.
- People will still have good access to services.



- Kingston Council and South West London Integrated Care Board work together.
- They offer extra services to help the NHS. These services are for local people. They want to make it easier for people to get the help they need.



 These services are made to fit what local people need. They want to make sure everyone can use them.



 They want to make sure everyone knows about these services. They think more people will use them if they know about them.





- People can get the help they need. This is true now and for the next three years.
- Services are planned well for everyone. Kingston is doing a good job.



- We recently asked how you use pharmacies in Kingston.
- Your answers have helped us understand what people need from pharmacy services and how easy they are to access.



- We have now written a draft report called the **Pharmaceutical Needs Assessment**.
- This report looks at what is needed now and what should be improved in the future.



How to share your views:

- We would like you to read the draft Pharmaceutical Needs Assessment and tell us if anything is missing or needs changing.
- Fill in a short questionnaire (takes about 5 minutes).





- The survey will close on 25 May 2025.
- If you want to take part in this survey and need help please contact Healthwatch Kingston, by telephone 0203 326 1255 or email info@healthwatchkingston.org.uk